

## 【擁抱生活 四重激賞】抽獎活動

### 條款及細則

[\(English version from page 7 onwards\)](#)

#### 條款及細則

1. 【擁抱生活 四重激賞】抽獎活動（下稱「本活動」）由安盛金融有限公司（下稱「AXA 安盛」）主辦，並受以下條款與細則約束（「條款及細則」）。
2. 本活動之舉辦日期為 2022 年 9 月 19 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間）（下稱「活動期」）。所有與活動相關之時間及日期會以 AXA 安盛系統紀錄為準。如於活動期以外參加並完成活動，均視為無效。
3. 本活動是由三輪的抽獎（「幸運抽獎一（第一關）」、「幸運抽獎二（第三關）」及「終極大抽獎（第四關）」）及一個遊戲（「小遊戲（第二關）」）的方式進行（統稱為「活動關卡」），以下為活動的舉行日期：

活動關卡	相關推廣日期/ 活動登記日/ 遊戲日期	獎勵方法
幸運抽獎一 （第一關）	2022 年 9 月 19 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間）（下稱「幸運抽獎一推廣期」）	即抽即獎
小遊戲 （第二關）	2022 年 10 月 8 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間）（下稱「小遊戲推廣期」）	自選禮物
幸運抽獎二 （第三關）	2022 年 11 月 8 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間）（下稱「幸運抽獎二推廣期」）	即抽即獎
終極大抽獎 （第四關）	2022 年 11 月 8 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間）（下稱「終極大抽獎推廣期」）	完成三關後於頁面登記，於 2022 年 12 月 6 日進行幸運大抽獎

#### 合資格參加者

4. 合資格參加者（下稱「參加者」）必須為持有有效香港身份證之香港特別行政區（下稱「香港」）居民，並於進行活動當日年齡為 18 歲或以上。參加者須成功下載 Emma by AXA 手機應用程式及註冊成為用戶。
5. AXA 安盛的所有僱員及理財顧問均可參與本活動。

### 幸運抽獎一（第一關）

6. 幸運抽獎一（第一關）為即抽即獎。參加者必須於幸運抽獎一推廣期（2022 年 9 月 19 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間））內依照 Emma by AXA 手機應用程式內的指示完成以下程序以獲得即抽即獎機會乙次：
- 參加者須於活動版面建立個人檔案以作遊戲紀錄；
  - 提供有效的電郵地址及手機號碼以獲取幸運抽獎禮物；及
  - 觀看一段小影片並正確回答與影片內容相關的問題
7. 幸運抽獎一（第一關）獎品會以電腦隨機抽獎形式送出。每個 Emma by AXA 用戶於第一關有機會獲得以下獎品乙份：

幸運抽獎一（第一關）獎品	價值（港元）
Deliveroo 戶戶送電子禮券乙張	\$100
百佳超級市場電子禮券乙張	\$50
CoCo Espresso 電子禮券乙張	\$50
Paul Lafayet 電子禮券乙張	\$25
KFC 經典葡撻電子換領券乙張	\$8.5
額外終極大抽獎機會乙次	不適用

8. 參加者可於相關版面進行抽獎，版面將會立即顯示參加者（「第一關得獎者」）於幸運抽獎一（第一關）所抽中的獎品。
9. 第一關得獎者須確認或更新版面顯示的電郵地址或手機號碼以獲取獎品通知。第一關得獎者將會收到由 AXA 安盛以手機短訊或電郵方式發出包括獎品兌換詳情之得獎通知，內容包括：獲得的獎品、電子禮券/換領券號碼，以及使用方法。有關各項獎品之使用或換領，請參閱得獎通知內之獎賞使用條款及細則。

### 小遊戲（第二關）

10. 參加者必須於小遊戲推廣期（2022 年 10 月 8 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間））內依照 Emma by AXA 手機應用程式內的指示完成以下程序以獲得自選保障獎品機會乙次：
- 完成幸運抽獎一（第一關）；及
  - 正確地回答有關 AXA 安盛的產品或服務的問題

11. 小遊戲（第二關）為自選禮物遊戲。完成第 10 項所述程序後，參加者可自動獲得自選保障獎品機會乙次。相關版面將會立即顯示參加者是否獲獎，獲獎之參加者（「第二關得獎者」）可以由下表所列之選項中選擇一項由 AXA 安盛提供之免費保障。免費保障的保障期由完成小遊戲（第二關）當日起，為期九十日，包括首尾兩天，惟於相關保障期內只可就最多一宗意外提出索償。第二關得獎者必須為保障之受保人，並於完成小遊戲（第二關）當日必須為 18 歲至 85 歲方可享受相關免費保障。小遊戲（第二關）合共送出 8,000 份獎品，每位第二關得獎者只可以獲得獎品乙份，獎品送出的數量有限，先到先得：

選項	自選保障獎品	保障內容	每位合資格參加者的最高賠償額 (港元)
1	遠足或露營人身意外保障	1.1 意外死亡和永久完全殘疾	250,000
		1.2 意外醫療費用	1,000
		— 中醫、跌打醫師、針灸醫師	每日 200
		— 脊醫及物理治療師	每日 400
		1.3 每日住院現金	每日 300，最高可索償 14 日
		1.4 個人物品	每件物品最高 500，最高可索償 2,000
2	本地酒店住宿保障	2.1 個人物品	每件物品最高 500，最高可索償 2,000
		2.2 八號或以上颱風信號	2,000
3	取消旅程保障	承保因行程取消而導致無法收回的押金或預付費用損失	20,000

12. 第二關得獎者須提供中文或英文全名，出生日期及電郵地址方可獲得保障確認電郵。第二關得獎者將會獲得由 AXA 安盛發出附有保障編號，所選擇之免費保障選項以及免費保障條款及細則連結的確認電郵。有關各項獎品之使用或換取，請參閱確認電郵內之免費保障條款及細則。

### 幸運抽獎二（第三關）

13. 幸運抽獎二（第三關）為即抽即獎。參加者必須於幸運抽獎二推廣期（2022 年 11 月 8 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間））內依照 Emma by AXA 手機應用程式內的指示完成以下程序以獲得即抽即獎機會乙次：
- 完成幸運抽獎一（第一關）和小遊戲（第二關）；及
  - 完成活動頁面內之 Emma by AXA 健康生活小測試

14. 幸運抽獎二（第三關）獎品會以電腦隨機抽獎形式送出。每個 Emma by AXA 用戶於第三關有機會獲得以下獎品乙份：

幸運抽獎二（第三關）獎品	價值（港元）
HKTVMall 電子禮券乙張	\$100
百佳超級市場電子禮券乙張	\$50
7-11 電子禮券乙張	\$20
譚仔雲南米線電子禮券乙張	\$20
額外終極大抽獎機會乙次	不適用

15. 參加者可於相關版面進行抽獎，版面將會立即顯示參加者（「第三關得獎者」）於幸運抽獎二（第三關）所抽中的獎品。
16. 第三關得獎者須確認或更新版面顯示的電郵地址或手機號碼以獲取獎品通知。第三關得獎者將會收到由 AXA 安盛以手機短訊或電郵方式發出包括獎品兌換詳情之得獎通知，內容包括：獲得的獎品，電子現金券號碼，以及使用方法（如適用）。有關各項獎品之使用或換取，請參閱得獎通知內之獎賞使用條款及細則。

#### 終極大抽獎（第四關）

17. 在終極大抽獎推廣期（2022 年 11 月 8 日 10 時 00 分至 2022 年 11 月 30 日 23 時 59 分止（香港時間））內，通過以下程序的 Emma by AXA 用戶可獲得抽獎機會乙次：
- 在終極大抽獎登記版面提供中文或英文全名及出生年月，並確認或更新版面顯示的電郵地址及手機號碼以登記參加終極大抽獎；及
  - 符合下列條件其中一項：
    - 完成幸運抽獎一（第一關），小遊戲（第二關）及幸運抽獎二（第三關），並依照 Emma by AXA 手機應用程式內的指示發送最少一次參與本活動之邀請給家人或朋友（條件一）；或
    - 透過幸運抽獎一（第一關）或幸運抽獎二（第三關）抽獎獲得額外「終極大抽獎」機會（條件二）

除符合條件二的 Emma by AXA 用戶外，每位符合條件一的 Emma by AXA 用戶只可獲得終極大抽獎的抽獎機會乙次。

18. 終極大抽獎（第四關）將合共抽出十位得獎者（「大抽獎得獎者」），分別獲得以下獎品：

名次	終極大抽獎獎品	價值（港元）
頭獎	雙人香港直升機及英式下午茶之旅乙次	\$15,694
二獎	iPhone 13Pro 128GB 乙部	\$9,399
三獎	半島酒店禮品卡乙張	\$5,000
四獎	香港瑰麗酒店雙人住宿套票乙張	\$4,850
五獎	飛利浦 ADD6911L RO 純淨飲水機乙部	\$3,788
六獎	Dyson TP00 Pure Cool 二合一風扇空氣清新機乙部	\$3,480
七獎	Anova AN600-UK00 Precision Cooker PRO 智能慢煮棒乙部	\$3,188
八獎	連卡佛禮品卡乙張	\$3,000
九獎	AXA 安盛個人人壽或醫療電子保費現金券乙張	\$3,000
十獎	KLOOK 禮品卡乙張	\$1,000

19. 終極大抽獎將於 2022 年 12 月 6 日進行。十名大抽獎得獎者將以電腦隨機方式抽出。每位大抽獎得獎者將根據終極大抽獎的結果（「結果」）獲得相應的獎品。每位參加者只能於終極大抽獎中獎乙次及獲得獎品乙份。
20. 如登記終極大抽獎時所提供的資料（包括全名、出生年月、電郵地址及手機號碼）為重覆使用、不真實、不正確、不完整或無效，均會被取消抽獎資格。AXA 安盛保留最後權利決定參加者之參加資格。
21. 結果會於 2022 年 12 月 9 日於 AXA 安盛公司網站 <https://www.axa.com.hk/zh/embrace-life-4x-prize> 公佈，並同日刊登於星島日報及南華早報。
22. 大抽獎得獎者將會在 2022 年 12 月 16 日或之前通過電郵收到由 AXA 安盛發出的得獎通知（「得獎通知」）。
23. 大抽獎得獎者必須按得獎通知中的指示和條款及細則領取獎品。
24. 大抽獎得獎者須出示得獎通知及有效香港身份證以核實身份，並簽署確認領獎表格以作紀錄之用。AXA 安盛保留於此抽獎活動結果刊登後再次核實得獎者身份之權利。
25. 大抽獎得獎者領取獎品後，如有損壞、丟失、被盜，AXA 安盛將不承擔任何責任和補發。終極大抽獎的兌換詳情，請參閱得獎通知。
26. 不論任何原因，如大抽獎得獎者未在得獎通知中註明的領取期限內按照指示領取獎品，獎品將被沒收且不予賠償。

## 一般條款

27. 參加者參與本活動，即代表參加者已閱讀、理解並同意本條款及細則。有關活動收集個人資料聲明，請參閱 (<https://www.axa.com.hk/2022q3-4reward-pics>)。
28. 得獎者向 AXA 安盛承諾不得轉售或提供獎品以作轉售。所有獎品不得轉讓、兌換現金或替換。如有遺失、失效或逾期，均不獲補發。
29. AXA 安盛並非所有獎品的供應商，對獎品之質素、供應、派送或於使用或享用是次抽獎活動之獎品的任何後果，AXA 安盛一概不負責。有關各項獎品之使用或換取，將受獎品供應商之條款及細則約束。AXA 安盛對因任何使用或誤用獎品而直接或間接造成的損失或損害概不負責。
30. 若本活動因但不限於電腦病毒感染、蠕蟲或木馬程式、伺服器入侵、篡改、未經授權的干預、欺詐、技術故障、或任何其他主辦單位控制以外的原因，而破壞或影響系統安全性、公平性、誠信及本活動的正常運作，AXA 安盛有權取消有關參加者的資格，而無須發出事先通知。
31. 參加者自願參加抽獎活動，AXA 安盛對抽獎或獎品不承擔任何責任或義務，AXA 安盛將免除因抽獎或獎品而產生的一切法律責任和賠償。
32. 若參加者或得獎者違反任何規則或有任何違法行為，導致 AXA 安盛或任何第三方遭受損失，相關參賽者或獲獎者將承擔全部損失。
33. AXA 安盛不會負責核實參與者提交的個人聯繫信息。如參與者提交的信息不準確/不正確，AXA 安盛將不承擔任何通信傳遞失敗的責任，相關獎品亦不獲補發。
34. 如有任何爭議，AXA 安盛擁有絕對的最終決定權。
35. 參加者於活動期內有任何疑問或希望退出此活動，請聯絡您的理財顧問，或致電我們的客戶服務熱線 (852) 3070 5016（服務時間：星期一至五 09:00 - 17:00，星期六、星期日及香港公眾假期除外）。您也可以訪問安盛的企業網站 <https://www.axa.com.hk/en/about-axa>。
36. 本條款及細則的中英文版本如有任何衝突，概以英文版本為準。
37. 推廣生意的競賽牌照號碼：56072-4。

**【Embrace Life, 4x Prize!】 Event Lucky Draw**  
**Terms and Conditions**

**Terms and Conditions**

1. **Embrace Life, 4x Prize!** Event Lucky Draw ("Event") is organized by AXA China Region Insurance Company Limited (referred to as "AXA"), subject to the following terms and conditions ("Terms and Conditions").
2. The Lucky Draw event runs from 19th September 2022 10:00 to 30th November 2022 23:59 (Hong Kong Time), ("Event Period"). All date and time related to the Event are subjected to the record of AXA's server. Participation and completion outside the Event Period will be invalid.
3. Three rounds of lucky draw ("First Lucky Draw (Round 1)", "Second Lucky Draw (Round 3)" and "Grand Lucky Draw (Round 4)") and a game ("Mini Game (Round 2)") (together refer to as "Game Rounds") will be held during the Event Period:

Game Rounds	Promotion Period / Registration Period / Game Period	Reward Mechanism
First Lucky Draw (Round 1)	19 <sup>th</sup> September 2022 10:00 to 30 <sup>th</sup> November 2022 23:59 (Hong Kong Time) (" <b>First Draw Period</b> ")	Instant Draw
Mini Game (Round 2)	8 <sup>th</sup> October 2022 10:00 to 30 <sup>th</sup> November 2022 23:59 (Hong Kong Time) (" <b>Mini Game Period</b> ")	Free Choice Gift
Second Lucky Draw (Round 3)	8 <sup>th</sup> November 2022 10:00 to 30 <sup>th</sup> November 2022 23:59 (Hong Kong Time) (" <b>Second Draw Period</b> ")	Instant Draw
Grand Lucky Draw (Round 4)	8 <sup>th</sup> November 2022 10:00 to 30 <sup>th</sup> November 2022 23:59 (Hong Kong Time) (" <b>Grand Lucky Draw Period</b> ")	Register on screen after completing first 3 rounds, Grand Lucky Draw will be conducted on 6 <sup>th</sup> December 2022

**Eligible Participants**

4. Eligible Participant ("Participant") must be Hong Kong Special Administrative Region ("Hong Kong") residents holding a valid Hong Kong Identity Card who is at least 18 years old on the date joining the Event and who has successfully installed Emma by AXA mobile app and registered an Emma by AXA user account.
5. All staff members and financial consultants of AXA are also eligible to participate in the Lucky Draw.

**First Lucky Draw (Round 1)**

6. First Lucky Draw (Round 1) is an instant draw game. During the First Draw Period (19<sup>th</sup> September 2022 10:00 to 30<sup>th</sup> November 2022 23:59 (Hong Kong Time)), the Participant can get one (1) instant lucky draw chance of the First Lucky Draw (Round 1) automatically upon completing the following steps in Emma by AXA mobile app:
  - Create player profile of the Participant for game record on the Event page;
  - Submit the Participant's valid mobile phone number and email address in order to receive the prize upon winning the Lucky Draw; and
  - Watch a short video and submit correct answer for questions related to the video.

7. Instant prizes for First Lucky Draw (Round 1) will be randomly distributed by the computer system. Each Emma by AXA User will have a chance to win one (1) of the following prizes from Round 1:

Prizes for First Lucky Draw (Round 1)	Worth (HKD)
Deliveroo e-voucher one pcs	\$100
PARKnSHOP e-voucher one pcs	\$50
CoCo Espresso e-voucher one pcs	\$50
Paul Lafayet e-voucher one pcs	\$25
KFC Portuguese Egg Tart Redemption e-voucher one pcs	\$8.5
Extra Chance to the Grand Lucky Draw	N/A

8. The Participant will be able to trigger the instant prize lucky draw on screen. The Participant (First Lucky Draw Winner) will be immediately notified the prize he or she won from Round 1 on screen.
9. First Lucky Draw Winner is required to confirm or update his or her mobile phone number or email address as shown on screen in order to receive the prize. First Lucky Draw Winner will receive an email or SMS from AXA which include details of the instant prizes, e-coupon redemption code and e-coupon usage details. For the use or redemption of the prizes, please refer to the relevant prize terms and conditions in the email or SMS.

#### **The Mini Game (Round 2)**

10. Mini Game (Round 2) is a free choice gift mini game. During the Mini Game Period (8<sup>th</sup> October 2022 10:00 to 30<sup>th</sup> November 2022 23:59 (Hong Kong Time)), the Participant can win a free choice protection gift upon completing the following steps in Emma by AXA mobile app:
- Complete the First Lucky Draw (Round 1); and
  - Submit correct answers for questions related to AXA's products and/or services.
11. Upon completing the steps listed in point 10, the Participant will be immediately notified via an onscreen message whether he or she win the prize and will be awarded to select a complimentary protection offered by AXA from the following list. The free protection will last for 90 days from the day of completion of Mini Game (Round 2) and is subject to claim for one incident only during the protection period. Mini Game Winner must be the Insured Person for the free choice protection, and must be aged 18 – 85 on the date joining the Event to enjoy the coverage. In respect to the free choice protection gift of the Mini Game (Round 2), there are 8,000 prizes to be won, first come first served. Each Mini Game Winner can only be eligible for one prize and subject to availability.

Option	Free Choice of Protection Gift	Benefits details	Maximum Compensation (sublimit) per Eligible Customer (HKD)
1	Personal Accident for Hiking or Camping	1.1 Accidental Death and Permanent Total Disablement	250,000
		1.2 Accidental Medical Expenses	1,000
		• Chinese herbalist, bone setter, acupuncture	200 per day
		• Chiropractic & physiotherapy	400 per day
		1.3 Daily Hospital Cash	300 per day, up to 14 days
2	Local Staycation Protection	1.4 Personal Belongings	2, 000 (500 per item)
		2.1 Personal Belongings	2, 000 (500 per item)
		2.2 Double indemnity during typhoon signal no.8 or above	2,000



3	Travel Trip Cancellation	Covers the loss of irrecoverable deposits or charges paid in advance due to trip cancellation	20,000
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12. The Mini Game Winner is required to provide his or her full name in Chinese or English, date of birth and email address in order to receive the free protection confirmation. Mini Game Winner will receive an email from AXA which include a unique protection code, protection option selected and a link for the protection coverage terms and conditions. For the use or redemption of the prizes, please refer to the free protection terms and conditions is the free protection confirmation email.

### **Second Lucky Draw (Round 3)**

13. Second Lucky Draw (Round 3) is an instant draw game. During the Second Draw Period (8<sup>th</sup> November 2022 10:00 to 30<sup>th</sup> November 2022 23:59 (Hong Kong Time)), the Participant can get one (1) instant lucky draw chance of the Second Lucky Draw (Round 3) automatically upon completing the following steps in Emma by AXA mobile app:

- Complete the First Lucky Draw (Round 1) and the Mini Game (Round 2); and
- Complete the Emma by AXA Healthy Lifestyle Analysis.

14. Instant prizes for Second Lucky Draw (Round 3) will be randomly distributed by the computer system. Each Emma by AXA User will have a chance to win one (1) of the following prizes from Round 3:

Prizes for Second Lucky Draw (Round 3)	Worth (HKD)
HKTVMall e-voucher one pcs	\$100
PARKnSHOP e-voucher one pcs	\$50
7-11 e-voucher one pcs	\$20
Tamjai Yunnan Mixian e-voucher one pcs	\$20
Extra Chance to the Grand Lucky Draw	N/A

15. The Participant will be able to trigger the instant prize lucky draw on screen. The Participant (Second Lucky Draw Winner) will be immediately notified the prize he or she won from Round 3 on screen.
16. Second Lucky Draw Winner is required to confirm or update his or her mobile phone number or email address as shown on the screen in order to receive the prize. Second Lucky Draw Winner will receive an email or SMS from AXA which include details of the instant prizes, e-coupon redemption code and e-coupon usage details (if any). For the use or redemption of the prizes, please refer to the relevant prize terms and conditions in the email or SMS.

### **Grand Lucky Draw (Round 4)**

17. During the Grand Lucky Draw Period (8<sup>th</sup> November 2022 10:00 to 30<sup>th</sup> November 2022 23:59 (Hong Kong Time)), the Emma by AXA User can get one (1) lucky draw chance of the Grand Lucky Draw by:
- Registering to the Grand Lucky Draw by providing his or her full name in Chinese or English and Birth Year and Month, and confirming or updating his or her mobile phone number and email address as shown on the registration screen; and
  - One of the following:
    - Completing the First Lucky Draw (Round 1), the Mini Game (Round 2) and the Second Lucky Draw (Round 3), and following steps in Emma by AXA mobile app to share app link to at least one contact ("Criteria One"); or

- Winning an additional “Grand Lucky Draw” ticket in the First Lucky Draw (Round 1) or Second Lucky Draw (Round 3) (“Criteria Two”).

Each Emma by AXA User will only get one (1) lucky draw chance of the Grand Lucky Draw from the Criteria One and could have extra two lucky draw chances of the Grand Lucky Draw from the Criteria Two.

18. In respect to the prize of the Grand Lucky Draw (Round 4), there are total of 10 winners (“Grand Lucky Draw Winners”) will be drawn for the below prizes (“Grand Lucky Draw Prize”) respectively:

Ranking	Grand Lucky Draw Prizes	Worth (HKD)
Grand Prize	Hong Kong Helicopter and English Afternoon Tea Tour for Two one set	\$15,694
2 <sup>nd</sup> Prize	iPhone 13Pro 128GB one pcs	\$9,399
3 <sup>rd</sup> Prize	Peninsula Hotel Gift Card one pcs	\$5,000
4 <sup>th</sup> Prize	Rosewood Hong Kong Staycation Package for Two one set	\$4,850
5 <sup>th</sup> Prize	Philips ADD6911L RO Water Dispenser one pcs	\$3,788
6 <sup>th</sup> Prize	Dyson TP00 Pure Cool™ 2-in-1 Air Purifier one pcs	\$3,480
7 <sup>th</sup> Prize	Anova AN600-UK00 Precision Sous Vide Cooker PRO one pcs	\$3,188
8 <sup>th</sup> Prize	Lane Crawford Gift Card one pcs	\$3,000
9 <sup>th</sup> Prize	AXA Individual Life or Health Premium e-Voucher one pcs	\$3,000
10 <sup>th</sup> Prize	KLOOK e-Gift Card one pcs	\$1,000

19. The Grand Lucky Draw will be conducted on 6<sup>th</sup> December, 2022. Grand Lucky Draw Winners will be drawn randomly by the computer system. Each Grand Lucky Draw Winner will receive the relative prizes accordingly to the results of the Grand Lucky Draw (“Results”). Each Participant can only be eligible for one Grand Lucky Draw Prize.
20. If any provided information for the Grand Lucky Draw registration (including full name, birth year and month, email address and mobile number) is/are repeated, untrue, incorrect, incomplete or invalid, participants will be disqualified for this Grand Lucky Draw. AXA has the sole and absolute discretion in determining the eligibility of any participant for this Event.
21. Results of the Grand Lucky Draw will be announced on AXA’s corporate website <https://www.axa.com.hk/en/embrace-life-4x-prize> on 9<sup>th</sup> December, 2022 and be posted on Sing Tao Daily and South China Morning Post on the same date.
22. Grand Lucky Draw Winners will be notified by email with redemption details (“Redemption Notification”) on or before 16<sup>th</sup> December, 2022.
23. Grand Lucky Draw Winners must redeem the prize according to the instructions and terms and conditions stated in the Redemption Notification.
24. Upon Prize redemption, Grand Lucky Draw Winners are required to show the Redemption Notification as well as valid Hong Kong identity card for verification purposes and to sign an acknowledgement receipt form for redemption and record purposes. AXA reserves the right to verify the identity of the Winner(s) again after the publication of the results of the Lucky Draw.
25. AXA will not be responsible and re-issue for damaged, lost, stolen or expired Redemption Notification and the Grand Lucky Draw Prize that have already been collected by the Winners. For the details of redemption of the Grand Lucky Draw Prize, please refer to the redemption details in the Redemption Notification.

26. For any reason if winners do not collect their Grand Lucky Draw Prizes following instructions within the collection period stated on the Redemption Notification, the Grand Lucky Draw Prizes will be forfeited without being compensated.

### **General Terms and Conditions**

27. Upon participating in the Lucky Draw, Participants are deemed to have read, understood and agreed to this Terms and Conditions. Participants may refer to <https://www.axa.com.hk/2022q3-4reward-pics> for the Event Personal Information Collection Statement.
28. Winners commit to AXA that the prizes must not be resold or offered for resale. No transfer, assignment, cash redemption or substitution of the prizes by the winners is permitted. In the event of any loss, invalidity, or expiry, the prizes will not be re-issued.
29. AXA is not the supplier for all the prizes and shall not be responsible or liable for any consequence regarding use of or enjoyment of the prizes. The use or enjoyment of the prizes is subjected to the terms and conditions imposed thereon by the relevant suppliers. AXA will not be responsible or liable for the loss or damage directly or indirectly resulting from any use or misuse of the prizes.
30. If the Lucky Draw is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any other causes beyond the reasonable control of AXA that corrupt or affect the administration, security, fairness, integrity or proper conduct of this Event, AXA reserves the right to disqualify any individual(s) who tamper with the entry process without prior notice.
31. Participants are voluntary to participate in the Lucky Draw, AXA will not be responsible or liable for the Lucky Draw or the prizes, and AXA will exempt all legal liabilities and compensations arising from the Lucky Draw or the prizes.
32. If the Participants or winners violate any rules or commit any illegal acts that result in any losses on the part of AXA or any third parties, the relevant Participants or winners will be liable for all the losses.
33. AXA is not liable to verify the personal contact information submitted by the Participants. AXA will not be held responsibility for any communication delivery failure due to inaccurate/ incorrect information submitted by the Participant, concerned prizes will not be re-issued.
34. In case of any disputes, the decision of AXA shall be final and binding.
35. If Participants have any question, or Participants would like to withdrawal from the Event anytime during the Event Period, please contact your financial consultant, or call our Customer Service Hotline at 3070 5016 (Service Hours: Monday to Friday 09:00 - 17:00, except Saturday, Sunday, and Hong Kong Public Holidays). You can also visit AXA's corporate website <https://www.axa.com.hk/en/about-axa>.
36. In case of any conflicts between the Chinese version and the English version of this Terms and Conditions, the English version shall prevail.
37. Trade Promotion Competition Licence No.: 56072-4.