

「登記領取 WWF『地球一小時 2022』網上音樂會通行證免費兌換碼」

常見問題

「地球一小時 2022」網上音樂會由世界自然基金會香港分會及香港商業電台合辦

1. 成功收到免費兌換碼後該如何換領音樂會通行證？

透過您的免費兌換碼，於 2022 年 5 月 13 日 23:59 前，前往音樂會的通行證換領平台 MiFaShow (<https://www.mifashow.com/zh-hk/shows/wwf/>)，並根據列於 MiFaShow 上的說明及程序登記及使用兌換碼預訂音樂會免費通行證。

請注意，MiFaShow 只設中文版本。請[按此](#)參考有關兌換步驟。

2. 我遺失了「登記領取 WWF『地球一小時 2022』網上音樂會通行證免費兌換碼」確認電郵。

請檢查您的垃圾郵箱，若依然未能找到，請致我們的客戶服務熱線(852) 2802 2812 (星期一至五：上午 9 時至下午 5 時 30 分)。

3. 如未能於 MiFaShow 換領音樂會通行證或音樂會期間遇到問題，該如何尋求協助？

如有任何關於音樂會或換領通行證的查詢，請直接以電郵與 MiFaShow 聯絡：

cs@mifashow.com，或參閱 MiFaShow 直播常見問題

(<https://www.mifashow.com/qna>)。

4. 每一個免費兌換碼可使用多少次？

每個兌換碼只供換領一張音樂會免費通行證。



Frequently Asked Questions for “Free Redemption Token Registration for WWF ‘Earth Hour 2022’ Online Music Live Event Pass”

“Earth Hour 2022 Online Music Live” is co-organised by WWF-Hong Kong and Commercial Radio Hong Kong

1. How to redeem the Event Pass after receiving the Free Redemption Token?

Please visit the Earth Hour 2022 Music Live Event Pass purchase platform – MiFaShow (<https://www.mifashow.com/zh-hk/shows/wwf/>), register and pre-order the Pass with your Free Redemption Token pursuant to the instructions and procedures stated in MiFaShow **on or before 13 May 2022 23:59**.

Please note that MiFaShow information is in Chinese only. For relevant redemption procedures, please [click here](#).

2. I lost the confirmation email of “Free Redemption Token for WWF ‘Earth Hour 2022’ Online Music Live Event Pass”.

Please check your spam folder, if you still cannot find it, please contact our Customer Service Hotline at (852) 2802 2812 (Monday - Friday: 09:00 - 17:30).

3. I encounter issues regarding the redemption of the Event Pass or Music Live.

If you have any question about the Music Live or redemption of the Pass with the Token, please contact MiFaShow directly by sending an email to cs@mifashow.com or refer to MiFaShow FAQs (<https://www.mifashow.com/qna>)

4. How many times can a user redeem with 1 Free Redemption Token?

Each Free Redemption Token is applicable for redemption for 1 Pass to the Music Live only.