

【AXA 安盛之「登記領取 WWF『地球一小時 2022』 網上音樂會通行證免費兌換碼」】

條款及細則

1. AXA 安盛「登記領取 WWF『地球一小時 2022』網上音樂會通行證免費兌換碼」（「本活動」）由安盛保險（百慕達）有限公司（於百慕達註冊成立的有限公司）／安盛金融有限公司／安盛保險有限公司（下稱「AXA 安盛」或「本公司」）提供，並受以下條款與細則約束。
2. 本活動之登記期為 2022 年 4 月 11 日 10 時 00 分至 2022 年 4 月 14 日 23 時 59 分止（香港時間），包括首尾兩天。時間以 AXA 安盛之伺服器實際接收時間為準。先到先得，額滿即止。
3. 本活動只適用於年滿 18 歲或以上並符合以下其中一項要求之客戶（「合資格客戶」）：
 - a. 由 AXA 安盛發出之人壽、醫療、危疾、儲蓄及投資連繫式產品、團體保險之現有保單持有人及/或受保人及/或僱員福利成員；
 - b. 透過 AXA 安盛理財顧問投保之指定一般保險產品的現有保單持有人：旅遊保險(全年保障)、海外升學保險、家傭保險、家居保險、個人意外保險及汽車保險。
4. 合資格客戶須於登記期內成功下載 Emma by AXA 手機應用程式並成功登記本活動，登記過程中須提供姓名、有效電郵及手機號碼（「已登記客戶」）以作通訊之用。已登記客戶將於 2022 年 4 月 22 日或之前收到載有由地球一小時 2022 網上音樂會（「音樂會」）主辦單位（世界自然基金會香港分會及香港商業電台）提供之專屬兌換碼及音樂會通行證換領平台 MiFaShow（「MiFaShow」）連結之確認電郵。已登記客戶需前往 MiFaShow 根據列於 MiFaShow 上的說明及程序登記及使用兌換碼

預訂音樂會免費通行證。請於登記本活動前仔細閱讀 **MiFaShow** 上有關音樂會的條款與細則（「**MiFaShow** 條款與細則」）。音樂會通行證換領受 **MiFaShow** 條款與細則（<https://www.mifashow.com/tnc/>）約束。請注意，**MiFaShow** 條款與細則只提供中文文本。

5. 每個兌換碼只供換領一張音樂會免費通行證。
6. 每位合資格客戶只限登記本活動乙次。任何人如於本活動內所提交的任何資料（包括但不限於姓名、手機號碼）重覆使用、不正確、不真實、不完整或無效，參加本活動的資格將會被自動取消。
7. 對於因已登記客戶提供的個人信息遺漏、不符或不正確而導致未能成功發送確認郵件，AXA 安盛不會承擔因此產生或與之相關的任何責任。已登記客戶無權要求更換或任何形式的賠償。如參加本活動，則表示已登記客戶已閱讀及接受本活動之條款及細則，以及 **MiFaShow** 條款與細則。
8. 如合資格客戶違反任何規則或進行任何其他非法行為而引致 AXA 安盛或第三方蒙受任何損失，該合資格客戶將對所有損失負責。
9. 如本活動因電腦病毒，錯誤，篡改，未經授權的干預，技術故障或其他 AXA 安盛於合理控制範圍以外的任何原因以令本活動受到破壞或影響其管理，安全性，公平性，完整性或適當性，AXA 安盛將保留決定取消，終止，修改或暫停（全部或部份）本活動的權利。
10. 如因本活動有任何爭議，AXA 安盛擁有最終決定權。
11. AXA 安盛並非音樂會之主辦機構，故不會對音樂會之享受及參與有關事宜之任何後果負責。所有音樂會之享受及參與須受 **MiFaShow** 條款與細則規限。如因音樂會及換領音樂會通行證有任何爭議，客戶需與 **MiFaShow** 直接接洽。
12. 除了根據 Emma by AXA 上隱私政策和數據使用中列明的用途外，由本活動收集的個人信息也將會用於確認通信的目的。如不提供個人資料，將不能參與。
13. 任何情況下，兌換碼不可作轉讓或退款，亦不可作交換或兌換金額。
14. 兌換碼如有遺失、未能收到或在有效期屆滿後未使用，恕不補發。



15. AXA 安盛保留隨時更改或終止全部或部分活動，及/或更改本活動的相關條款及細則的最終決定權，恕不另行通知。
16. 如對本活動有任何查詢，請與您的理財顧問聯絡，或致電客戶服務熱線 2802 2812（辦公時間：星期一至五 09:00 - 17:30，星期六、星期日及香港公眾假期除外）與我們聯絡，亦可瀏覽 AXA 安盛企業網站 <https://www.axa.com.hk/zh/about-axa>。
17. 如有任何關於音樂會或換領通行證的查詢，請直接以電郵與 MiFaShow 聯絡：cs@mifashow.com，或參閱 MiFaShow 直播常見問題 (<https://www.mifashow.com/qna>)。
18. 如本條款及細則的中文文本和英語文本存在衝突，以英文文本為準。

【AXA “Free Redemption Token Registration for WWF ‘Earth Hour 2022’ Online Music Live Event Pass”】

Terms & Conditions

1. AXA “Free Redemption Token Registration for WWF Earth Hour 2022 Online Music Live Event Pass”(“Event”) is offered by AXA China Region Insurance Company (Bermuda) Limited (Incorporated in Bermuda with limited liability) / AXA China Region Insurance Company Limited / AXA General Insurance Hong Kong Limited (referred to as “AXA” or “Company”), subject to the following relevant terms and conditions.
2. The Registration Period for the Event starts from 11 April 2022 10:00 to 14 April 2022 23:59 (Hong Kong Time). Date and time of registration will be recorded based on AXA’s server. On first-come-first-serve basis and subject to availability.
3. This Event is only applicable to customers aged 18 or above and fulfil one of the criteria listed below (“Eligible Customer”):
 - a. existing policyholders and/or insured and/or member of all life, medical, critical illness, savings, investment linked and employee benefit products issued by AXA;
 - b. existing policyholders of designated general insurance products applied via AXA financial consultants : travel insurance (annual plan), overseas study insurance, helper insurance, home insurance, personal accident insurance and car insurance.
4. Within the Registration Period, the Eligible Customers have to successfully install the “Emma by AXA” mobile app and register the Event by providing their names, valid email addresses and mobile numbers for the purpose of receiving communication. Eligible Customer who successfully registers for the Event (“Registered Customer”) will receive a confirmation email with an unique token (“Token”) provided by the organizer (WWF-Hong Kong and Commercial Radio Hong Kong) of the Earth Hour 2022 Online Music Live Event (“Music Live”) and an URL link of the Earth Hour 2022 Music Live Event Pass (“Pass”) purchase platform – MiFaShow (“MiFaShow”) on or before 22 April 2022. To redeem free Pass, Registered Customer needs to register and pre-order the Pass through MiFaShow with the Token pursuant to the instructions and procedures stated in MiFaShow. **PLEASE READ THE TERMS AND CONDITIONS IMPOSED BY MIFASHOW FOR THE MUSIC LIVE (“MIFASHOW TERMS AND CONDITIONS”) CAREFULLY BEFORE YOU REGISTER TO THIS EVENT. THE REDEMPTION OF THE PASS SHALL BE GOVERNED BY MIFASHOW TERMS AND CONDITIONS AND SUCH TERMS AND CONDITIONS CAN BE FOUND IN MIFASHOW (<https://www.mifashow.com/tnc/>).** PLEASE NOTE THAT THE MIFASHOW TERMS AND CONDITIONS ARE IN CHINESE ONLY.



5. One Token is only applicable for redemption for one Pass to the Music Live.
6. Each Eligible Customer can only register once for this Event. Any person who submit any information for the Event (including but not limited to the name and mobile number) is/are repeated, untrue, incorrect, incomplete, or invalid, will automatically be disqualified from participating in the Event.
7. For any unsuccessful delivery of the confirmation email due to any omission, discrepancy or incorrectness of personal information provided by the Registered Customer, AXA will not assume any liability arising therefrom or in connection therewith. Registered Customer is not entitled to request for replacement or any form of compensation. Upon participating in the Event, Eligible Customers are deemed to have read, understood, and agreed this terms and conditions and the MiFaShow Terms and Conditions .
8. If the Eligible Customer violates any rules or commit any illegal acts that result in any losses on the part of AXA or any third parties, the relevant Eligible Customer will be liable for all the losses.
9. If this Event is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any other causes beyond the reasonable control of AXA that corrupt or affect the administration, security, fairness, integrity or proper conduct of this Event, AXA reserves the right to cancel, terminate, modify or suspend (the whole / partly of) this Event.
10. For any dispute arising from the Event, AXA shall have the absolute right of final decision.
11. AXA is not the organiser of the Music Live and shall not be responsible or liable for any consequence regarding enjoyment and participation of the Music Live. The enjoyment and participation of the Music Live is subject to the MiFaShow Terms and Conditions. Any disputes arising from the Music Live and the redemption of the Pass shall be resolved between customers and MiFaShow directly.
12. In addition to the purposes as set out in the Privacy Policy & Data Usage in Emma by AXA, the personal information collected for the Event will also be used for the purpose of confirmation communication. If you choose not to provide us with your personal information, you will not be able to participate in this Event.
13. The Tokens are non-transferrable, non-refundable and cannot be exchanged or redeemed for cash under any circumstances.
14. The Token will not be replaced if lost, failed to receive or unused after its expiry date.
15. AXA reserves the right to alter or terminate the Event (in whole or in part) and / or amend the relevant terms and conditions of the Event at any time without prior notice.



16. If you have any question about the Event, please contact your financial consultant or call our Customer Service Hotline at 2802 2812 (Service Hours: Monday to Friday 09:00 - 17:30, except Saturday, Sunday and Hong Kong Public Holidays), or visit AXA's corporate website <https://www.axa.com.hk/en/about-axa>.
17. If you have any question about the Music Live or redemption of the Pass with the Token, please contact MiFaShow directly by sending an email to cs@mifashow.com or refer to MiFaShow FAQs (<https://www.mifashow.com/qna>)
18. In case of any conflicts between the Chinese version and the English version of this terms and conditions, the English version shall prevail.